

#### SANTA CLARA UNIVERSI 7 < OA Elect Choi®∉PO

Coverage for: Individual + Family | Plan Type: E

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided sepa This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>https://www.aetna.com/sbcsearch/getpolicydocs?u=082200-10</u>0020-012425 or by calling 1-888-982-3862. For general definitions of com <u>allowed amount, balance billing, coinsurance, copayment, deductible, provider, or</u> other underlined terms, see the Glossary. You can view <u>https://www.healthcare.gov/sbc-glossary/ or call 1-888-982-3862 to request a copy.</u>

Important Questions	Answers	Why This Matters:
What is the overall <u>deductibl</u> e?	\$0.	See the Common Medical Events chart below for your costs for services th covers.
Are there services covered before you me your deductible?	eNo.	You will have to meet the deductible beforeptagesplanany services.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
		The <u>out-of-pocket li</u> isithe most you could pay in a year for covered services have other family members iplanishey have to meet their own out-of-pocket limitsuntil the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges & health of plan doesn't cover.	are this Even though you pay these expenses, they don't count <u>toward the ou</u> t-of-p
use a <u>network proví</u> der	?1-888-982-3862 for a list <u>of in-network p</u> rovid	Thisplanuses aprovider network. You will pay less if yoprovside in the plan's <u>network</u> . You will pay the most if you <u>use an out-of-network</u> provider, and y alleceive a bill from movider for the difference betwe provider 'sharge and what eysour plan pays balance billingse aware, your network provident use an <u>out-of-network provider</u> for some services (such as lab work). Check with y before you get services.
Do you need <u>a refer</u> ral see a <u>speciali</u> st?	t <sub>Rio.</sub>	You can see the specialist you choose without a referral.



		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (Yo will pay the least)	Out–of–Network Provider (You will pa the most)	Limitations, Exceptions, & Other Import ay Information
	Primary care visit to treat an inju illness	\$20 <u>cop</u> ay/visit	Not covered	None
If you visit a health care	<u>Speciali</u> st visit	\$20 <u>cop</u> ay/visit	Not covered	None
provider's office or clinic		No charge	Not covered	You may have to pay for services that aren preventive. Ask your provider if the service needed are preventive. Then check what y plan will pay for.
If you have a test	Diagnostic test (x-ray, blood wo	r <b>k)</b> o charge	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	\$100 <u>cop</u> ay/visit	Not covered	None
	Generic drugs	<u>Copa</u> prescription: \$5 (retail), \$10 (mail order)	Not covered	Covers 30 day supply (retail), 31-90 day su (mail order). Includes contraceptive drugs
If you need drugs to trea your illness or condition	Preferred brand drugs	Copa/prescription: \$20 (retail), \$40 (mail order)	Not covered	devices obtainable from a pharmacy, oral fertility drugs. No charge for preferred gene
More information about prescription drug	Non-preferred brand drugs	<u>Copa</u> yprescription: \$40 (retail), \$80 (mail order)	Not covered	FDA-approved women's contraceptives in- <u>netwo</u> rk. Review <u>your for</u> mulary for prescriptions requiring precertification or st therapy for coverage. Your cost will be hig for choosing Brand over Generics unless prescribed Dispense as Written.
	<u>Specialty drugs</u>	20% <u>coinsuran</u> ce	Not covered	All prescriptions must be filled through the Aetna Specialty Pharmacy Network. \$200 maximum copay for each 30 day supply.
If you have outpatient surgery	Facility fee (e.g., ambulatory su blent (\$N) ot cC0-6 Td (Covers 30 d		on)Tj EMC arNot c(	C0-6 Td ough the )Tj T* (Aettu>BDC 111.0
	('			

### Excluded Services & Other Covered Services:

Services You <u>r Pl</u> an Generally Does NO	Γ Cover (Check your <u>poli</u> cy or plan doc	ument for more information and a l <u>ist of any other e</u> xcluded service
Cosmetic surgery	<ul> <li>Long-term care</li> </ul>	<ul> <li>Routine eye care (Adult &amp; Child)</li> </ul>
<ul> <li>Dental care (Adult &amp; Child)</li> </ul>	<ul> <li>Non-emergency care when</li> </ul>	traveling outside the Routine foot care
<ul> <li>Glasses (Child)</li> </ul>	U.S.	<ul> <li>Weight loss programs</li> </ul>

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
Acupuncture - 20 visits/calendar year for diseaselearing aids - 1 hearing aid, 00\$4     Private-duty nursing - Included as the second sec		<ul> <li>Private-duty nursing - Included as manual</li> </ul>
injury & chronic pain.	maximum/24 months	health care.
Bariatric surgery	<ul> <li>Infertility treatment - Limited to the diag</li> </ul>	nosis &
Chiropractic care - 20 visits/calendar year.	treatment of underlying medical condition	on, including
	artificial insemination.	-

Your Rights to Continue Coverate are agencies that can help if you want to continue your coverage after it ends. The contact information for th California Department of Insurance, Consumer Communications Bureau, 300 South Spring Street, South Tower, Los Angeles, CA 90013, 1-800-92 1-800-482-4833 (TTY), http://www.insurance.ca.gov.

- For more information on your rights to continue coverage, contact the plan at 1-888-982-3862.
- If your group health coverage is subject to ERISA, you may also contact the Depa Employed Beore fits Security Administration at 1-866-444-1 (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group healty oplanay also contact the Department of Health and Human Services, Center for Consumer Inform Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- If your coverage is a church plan, churchreplantscovered by the Federal COBRA continuation coverage rules. If the coverage is insured, indiv
  contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Righthere are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents a information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or asserted as the explanation of benefits and the explanation of benefits you will receive for the explanation about your rights, this notice, or asserted as the explanation of the explanation of benefits your plan. For more information about your rights, this notice, or asserted as the explanation of the explana

- If your group health coverage is subject to ERISA, you may contact Aetna directly by calling the toll-free number on your Medical ID Card, o toll free number at 1-888-982-3862. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-44 www.dol.gov/ebsa/healthreform.
- California Department of Insurance, Consumer Communications Bureau, 300 South Spring Street, South Tower, Los Angeles, CA 90013, 1 1-800-482-4833 (TTY), http://www.insurance.ca.gov.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consum Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.

 Additionally, a consumer assistance program can help yappfilal Goutact alifornia Department of Insurance, Consumer Communications Burea South Spring Street, South Tower, Los Angeles, CA 90013, 1-800-927-Help (4357), 1-800-48033(TeT.V3, gov

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples <u>main</u> by the prover medical care. Your actual costs will be different depending on the actual care you receive, the <u>provesser</u> barge, and many other factors. Focus<u>cost-strearing</u> amounts <u>deductible</u> sopayments <u>decoinsuran</u> and <u>excluded servicess</u> der the <u>plan</u> Use this information to compare the portion of costs you might pay under different <u>the mast</u> Please note these coverage examples are based on self-only coverage.

### Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-888-982-3862.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

#### Non-Discrimination

Aetna complies with applicable California and Federal civil rights laws and does not discriminate, exclude or treat people differently based on the nationality, origin, ethnic group, ancestry, religion, sex, marital status, age, gender, gender identity, sexual orientation, disability, medical condition information.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on race, color, nationality, origin, ethnic group, ancestry status, age, gender, gender identity, sexual orientation, disability, medical condition, or genetic information, by action or inaction, you can also fi Civil Rights Coordinator by contacting:

Civil Rights Coordinator, Non-HMO,	Civil Rights Coordinator, HMO,
P.O. Box 14462, Lexington, KY 40512,	P.O. Box 24030, Fresno, CA 93779,
1-800-648-7817, TTY: 711, Fax: 859-425-3379,	1-800-648-7817, TTY: 711, Fax: 860-262-7705,
CRCoordinator@aetna.com.	CRCoordinator@aetna.com.

You can also file a complaint with the California Department of <u>Wivewrianscreatice.ca.go</u>rvat: Consumer Services Division, 300 Spring Street South T Los Angeles CA 90013, or at 1-800-927-HELP (4357), TDD: 1-800-482-4TDD (4833).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of d the federal protected classes which include race, color, national origin, age, disability, or sex. You can file a civil rights complaint with the U.S. D Human Services, Office for Civil Rights Complaint Portal, <u>attpisat/decrptortal.hhs.gov/ocr/portal/lobbatis</u>U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company, Aetna Health or Inc., and their affiliates (Aetna).

# TTY: 711

Language Assistance:

For language assistance in your language call 1-888-982-3862 at no cost.

Gujarati -	, 1-888-982-3862.
Hawaiian -	No ka wala au ana me ka lawelawe lelo e kahea aku i kia helu kelepona <b>1-888-982-3862</b> Kiki ole ia kia kika nei.
Hindi -	, 1-888-982-3862
Hmong -	Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu <b>1-888-982-3862.</b>
lgbo -	lji nweta <b>ò</b> hŁrŁ na r gas as s n'efu, kp <b>1-888-982-3862.</b>
llocano -	Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti <b>1-888-982-3862.</b>
Indonesian -	Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi <b>1-888-982-3862.</b>
Italian -	Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero <b>1-888-982-3862.</b>
Japanese -	1-888-982-3862
Ke5,e -	

Pennsylvania Dutc	hUm Schprooch Services zu griege mitaus Koscht, ruff <b>1-888-982-3862.</b>	
Persian - Polish -	<b>1-888-982-3862</b> Aby uzyska dost p do bezpłatnych usług j zykowych prosz zadzwono <b>1-888-982-3862</b> .	
Portuguese -	Para acessar os serviços de idiomas sem custo para vocŒ, ligue para <b>1-888-982-3862.</b>	
Punjabi -	!"#\$ % "#& #'( ) '*% + , & ) ) % -' ). /% #.\$ !,1-888-982-3862 0 1/\$ #./2	
Romanian -	Pentru a accesa gratuit serviciile de limb, apela i 1-888-982-3862.	
Russian -	1-888-982-3862.	
Samoan -	Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le <b>1-888-982-3862.</b>	
Serbo-Croatian -	Za besplatne prevodila ke usluge pozovite <b>1-888-982-3862</b> .	
Spanish -	Para acceder a los servicios de idiomas sin costo, llame al <b>1-888-982-3862.</b>	
Sudanic-Fulfulde -	Heeba a nasta jangirde djey wolde wola chede bo apelou lamba 1-888-982-3862.	
Swahili -	Kupata huduma za lugha bila malipo kwako, piga <b>1-888-982-3862.</b>	
Syriac - Tagalog -	: 1-888-982-386 Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa <b>1-888-982-3862.</b>	
Telugu -	3456789:;<=>6?@ABCD8ECF6G6>CF6G6,1-888-982-3862G6G8=H@;ICJ.	
Thai - Tongan -	<b>1-888-982-3862.</b> Kapau 'oku ke fiema'u ta'et t ngi 'a e ngaahi s vesi kotoa p he ngaahi lea kotoa, telefoni ki he <b>1-888-982-3862.</b>	
Trukese -	Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori <b>1-888-982-3862.</b>	
Turkish -	Sizin için ücretsiz dil hizmetlerine eri ebilmek için, 1-888-982-3862 numarayı arayın.	
Ukrainian - Urdu- Vietnamese -	, <b>1-888-982-3862.</b> <mark>' ! &amp; ' \$ &amp; \$ &amp; 1=888-982-3862.</mark> Nuquýyymuns ding min phícÆc dich vingôn ng , hªyg it is <b>1-888-982-3862.</b>	
Yiddish -	1-888-982-3862 , ! " # \$ % & &	
Yoruba -	Lati w nœ aw n is ŁdŁ l'f fun , pe <b>1-888-982-3862.</b>	